



# Travis County Commissioners Court Agenda Request

**Meeting Date:** October 14, 2014

**Prepared By/Phone Number:** Juanita Jackson - 854-4467

**Elected/Appointed Official/Dept. Head:** Sherri E. Fleming,  
County Executive for Health and Human Services and Veterans Service

**Commissioners Court Sponsor:** Judge Samuel T. Biscoe

**AGENDA LANGUAGE:**

Recognize the staff of the HHS Research & Planning Division for receipt of the 2014 Impact Award from the Community Indicators Consortium.

**BACKGROUND/SUMMARY OF REQUEST AND ATTACHMENTS:**

See attached memo

**STAFF RECOMMENDATIONS:**

See attached memo

**ISSUES AND OPPORTUNITIES:**

See attached memo

**FISCAL IMPACT AND SOURCE OF FUNDING:**

None

**REQUIRED AUTHORIZATIONS:**



**TRAVIS COUNTY HEALTH and HUMAN SERVICES  
and VETERANS SERVICE**  
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**DATE:** October 7, 2014

**TO:** MEMBERS OF THE COMMISSIONERS COURT

**FROM:** *Sherri E. Fleming*  
Sherri E. Fleming, Executive Manager  
Travis County Health and Human Services and Veterans Service

**SUBJECT:** 2014 Impact Award from the Community Indicators Consortium to the Research & Planning Division of Travis County Health and Human Services.

**Proposed Motion:**

Recognize the staff of the HHS Research & Planning for receipt of the 2014 Impact Award from the Community Indicators Consortium

**Summary and Staff Recommendations:**

At the recent Community Indicators Summit, The Community Indicators Consortium recognized the Research and Planning Division of Travis County Health & Human Services with the 2014 IMPACT AWARD for an indicator project that demonstrates the power of indicators to drive positive community change. Specifically R&P was honored for the Community Impact Report that integrates community indicators, community assessment, and program performance data to demonstrate why we invest in social services and what we get for those investments.

**Budgetary and Fiscal Impact:**

None

**Issues and Opportunities:**

The Community Impact Report integrates information on community conditions, County funded services, and outputs and outcomes of those services to give a clear picture of both why we invest in these social services and what we get for these investments. By doing so, we have created the following impacts:

- Improve transparency and public accountability by publishing a full and timely account of where our investments in social services go and what we get for those investments;
- Encourage our community partners to take measurement and reporting more seriously; knowing that what they report to us will be widely available to the public and potential funders;
- Improve responsiveness to community change; compiling community conditions and performance information together makes it easier to see how our investments align with community need and how effective we are in addressing these needs.

Our department is engaged in an ongoing quality improvement process to ensure that we are accurately and effectively measuring and reporting our impact on the community. As part of this process, we are now working to integrate information on our direct services with the information on purchased services already captured in the CIR to produce a single, unified report that will reflect the full resources of our department.

**Background:**

The Community Indicators Consortium (CIC) is a membership organization created in the belief that information sharing, collaboration and open dialogue -- across geography and disciplines -- are key to the advancement of people, the quality of community life and the sustainability of our shared environment. To that end, CIC seeks bridges that span the gap between community indicators use and performance measurement, providing ways for community groups and governments to coordinate efforts and jointly enhance knowledge about the use of indicators to leverage positive change. Through these activities, CIC has become a major node in the expanding field of community measurement.

The Community Indicators Consortium is an active, open learning network and global community of practice among persons interested or engaged in the field of indicators development and application. The mission of the Community Indicators Consortium is to:

- Advance the art and science of indicators;
- Facilitate the exchange of knowledge about the effective use of indicators;
- Encourage development of effective indicators;
- Foster informed civic and media discourse about local, regional, national, and global priorities.

The membership of the CIC includes individuals and organizations from both the public and private sector from across the United States and Canada.