



Travis County Commissioners Court Agenda Request

Meeting Date: July 1, 2014

Prepared By/Phone Number:

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Elected/Appointed Official/Dept. Head:

Roger Jefferies, County Executive, JPS, (512) 854-4759

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Commissioners Court Sponsor: County Judge Samuel T. Biscoe

AGENDA LANGUAGE:

RECEIVE UPDATE ON CONFERENCE OF URBAN COUNTIES
TECHSHARE COURTS PROJECT

BACKGROUND/SUMMARY OF REQUEST AND ATTACHMENTS:

The attached memo provides an update on the proposed TechShare Court Project which is a joint project with the Conference of Urban Counties, Dallas County, and Tarrant County. The TechShare Court Project was approved to replace Travis County's current FACTS court case management system.

ISSUES AND OPPORTUNITIES:

Please see attached memo and attachments.

FISCAL IMPACT AND SOURCE OF FUNDING:

REQUIRED AUTHORIZATIONS:

District Court Judges

County Court at Law Judges

Probate Court Judge

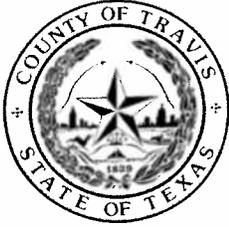
AGENDA REQUEST DEADLINE: All agenda requests and supporting materials must be submitted as a pdf to Cheryl Aker in the County Judge's office, Cheryl.Aker@co.travis.tx.us by **Tuesdays at 5:00 p.m.** for the next week's meeting.

District Clerk
County Clerk
PBO
Auditor's Office
Purchasing Office
ITS
County Attorney
District Attorney
Probation/Pretrial Services
IJS Steering Committee

ATTACHEMENTS:

Memo from County Executive Justice and Public Safety and Chief
Information Officer

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MEMORANDUM

To: Sam Biscoe, Travis County Judge
Ron Davis, Commissioner, Precinct 1
Bruce Todd, Commissioner, Precinct 2
Gerald Daugherty, Commissioner, Precinct 3
Margaret Gomez, Commissioner, Precinct 4

From: Roger Jefferies, County Executive, Justice and Public Safety
Tanya Acevedo, Chief Information Officer

Date: July 1, 2014

Subject: UPDATE ON TECHSHARE COURTS PROJECT – AMCAD EXITS JUSTICE SYSTEM SOFTWARE BUSINESS

Summary

On December 18, 2012, the Commissioners Court voted in favor of an addendum to the TechShare master interlocal with the Conference of Urban Counties (CUC), which authorized Travis County to join the CUC, Tarrant County, and Dallas County in an effort to develop a new criminal court case management system to replace our current legacy system known as FACTS.

Prior to this approval, the CUC had led a competitive bid process, with input from the participating counties, to select a vendor who would provide a baseline set of software on which the counties could develop a customized criminal court case management system. Out of six vendors who responded to the RFP, AMCAD was selected through the CUC's procurement process as the vendor for the project.

Over the last year and a half, county staff from the three counties, CUC staff, and staff from AMCAD have been working to gather business requirements, conduct workshops to develop extensive design documents for the software. The team had just begun to test some of the software features that have been completed by AMCAD.

At the beginning of the TechShare Courts project, a number of risks were identified that could affect the success of the project. Among those risks was AMCAD's ability to "scale" to meet growing demand for their products. At the time, the CUC TechShare

project was AMCAD's largest project in Texas but AMCAD was also implementing in Arizona and Oklahoma

October 2013, AMCAD was purchased by a strong private equity firm, Riverside Partners, which we believed strengthened their financial position. In March 2013, Riverside hired a new CEO for AMCAD, Mr. Rick Lowrey, to replace the CEO who resigned in February to return to his family's business. In May 2014, Mr. Lowrey presented to a TechShare multi-county stakeholder group in Austin his vision for the company and a commitment to a stronger focus on his customers in Texas (we learned on Friday that Mr. Lowrey is no longer with the company. During this time, negative news began circulating pertaining to AMCAD's other State projects and we learned that AMCAD was significantly behind schedule in statewide courts projects in Oklahoma and Arizona and CUC announced that our project was also three months behind schedule

Then, on June 16, 2014, we learned that the state of Oklahoma cut \$10 million from AMCAD's statewide courts project for FY 2015. Oklahoma's state supreme court justice, who had authority over the project, then ordered that it be shut down. The potential impacts on the Texas TechShare courts project ranged from a potential surge of resources to our project from Oklahoma, to a layoff of AMCAD resources that would require the CUC to take on more software development responsibility.

Then, on June 23, 2014, AMCAD announced that they were pulling out of the justice system software business altogether effective immediately.

Impact on TechShare Project

AMCAD's decision to exit the justice system software business has a direct impact on the TechShare Courts project. In fact, the decision impacts a number of counties in Texas who were customers of AMCAD. Staff who were associated with their justice system projects across the country were dismissed following the announcement and are no longer available through that company to finish the development and implementation of the system.

Financial Investment To Date

The TechShare Courts Project is rolling out in three segments: planning, development, and implementation, followed by contracted maintenance. The planning phase was completed in the summer of 2011 at a cost to Travis County of \$123,000. The development phase began in January 2013 and is currently underway. Travis County's share of the development budget is \$2.8 million out of a total TechShare development budget of \$14.3 million. As part of the project, Travis County paid a share of the AMCAD licensing fee of \$14.3 million. We also shared the cost of purchasing the AMCAD software with Tarrant and Dallas Counties in November of 2013. Our share was \$1.1 million out of a total purchase price of \$5.6 million, and was paid with funds from certificates of obligation. The chart below outlines each of the budgeted items described above by each county and in total:

Development, License, and Software Budget by County Includes CUC and AMCAD Costs

County Funding Schedule	FY 13	FY 14	FY 15	Total
Dallas County				
Initial License Fee	\$ 1,097,975			\$ 1,097,975
Development	\$ 1,910,694	\$ 3,136,653	\$ 1,752,907	\$ 6,800,254
Software Purchase		\$ 2,641,773		\$ 2,641,773
Dallas County Totals	\$ 3,008,670	\$ 5,778,426	\$ 1,752,907	\$ 10,540,002
Tarrant County				
Initial License Fee	\$ 801,583			\$ 801,583
Development	\$ 1,129,359	\$ 2,289,932	\$ 1,279,720	\$ 4,699,011
Software Purchase		\$ 1,839,816		\$ 1,839,816
Tarrant County Totals	\$ 1,930,942	\$ 4,129,748	\$ 1,279,720	\$ 7,340,410
Travis County				
Initial License Fee	\$ 459,551			\$ 459,551
Development	\$ 686,545	\$ 1,395,591	\$ 733,669	\$ 2,815,805
Software Purchase		\$ 1,095,301		\$ 1,095,301
Travis County Totals	\$ 1,146,096	\$ 2,490,892	\$ 733,669	\$ 4,370,658
COUNTY TOTALS				
Initial License Fee	\$ 2,359,110			\$ 2,359,110
Development	\$ 3,726,598	\$ 6,822,176	\$ 3,766,296	\$ 14,315,070
Software Purchase		\$ 5,576,890		\$ 5,576,890
TOTAL	\$ 6,085,708	\$ 12,399,066	\$ 3,766,296	\$ 22,251,070

The implementation phase of the TechShare Courts project was estimated at \$1.9 million, but no agreement has been executed or monies spent with the CUC for this segment. Also, maintenance was estimated at \$1.6 million; but, again, no agreement has been executed or monies spent on maintenance to date. We were also in discussions with the CUC and AMCAD about a court case management system for the civil and probate courts. We had requested \$1,000,000 in the FY 2015 IJS reserve for a planning effort and development costs for the civil and probate courts.

The chart below outlines the latest budget and actual monies spent for Travis County's share of the TechShare Courts project:

Travis County Only - TechShare Courts Project	Budget	Actual
Planning	\$ 123,000	\$ 112,471
AMCAD License	\$ 459,551	\$ 459,551
Purchase of Software	\$ 1,095,301	\$ 1,095,301
Development	\$ 2,815,805	\$ 1,607,635
Implementation (est.)	\$ 1,922,120	\$ -
Maintenance (est.)	\$ 1,570,080	\$ -
Hardware, Integration, and Data Conversion	\$ 849,867	\$ -
Total	\$ 8,835,724	\$ 3,274,958

Please note that the \$1,607,635 in monies spent for development represent payments made by Travis County to the CUC. They are for CUC and AMCAD costs and may not have yet been spent by the CUC for CUC staffing and AMCAD deliverables.

Immediate Next Steps:

A multi-county meeting was held with the CUC on Friday, June 27 to discuss with several counties affected by AMCAD's decision the impact on their respective counties.

Establish a high level timeline for decisions around options for stakeholders and status reports to Commissioners Court.

Consult with County Attorney regarding:

1. Current situation pertaining to AMCAD and CUC, and options available under the current interlocal with the CUC.
2. Options pertaining to Fiscal Year 2014 and 2015 payment schedule in Amendment No.1 of TechShare.Courts development, a payment was due on June 30, 2014.

Consult with stakeholders and County Attorney to develop options and recommendations for Commissioner Court for going forward that may include:

1. Conduct an independent review of the AMCAD system code.
2. Placing CUC Techshare.Courts project on-hold until further analysis and risk management is completed.
3. Continue with CUC using current inter-local agreement allowing CUC to modify AMCAD code.
4. Continue with CUC with a new inter-local agreement outlining new scope and vendor.
5. Continue with CUC conducting a new Request for Proposal (RFP) process for system vendor.
6. Continuing without CUC and conducting an RFP process for a Courts Case Management System.

This is a preliminary briefing for the Commissioners Court to let you know of the status of the TechShare Courts project. We will return to Commissioners Court with additional briefings as information is gathered and recommendations finalized.