



Travis County Commissioners Court Agenda Request

Meeting Date: August 20, 2013

Prepared By/Phone Number: Lori Clyde/854-4205

Elected/Appointed Official/Dept. Head: Cyd Grimes

Commissioners Court Sponsor: Judge Biscoe

Agenda Language: APPROVE MODIFICATION NO. 28 TO CONTRACT NO. 4400000562 (H.T.E. CONTRACT NO. MA960322), EASY ACCESS, INC., FOR TAX OFFICE COMPUTER SYSTEM.

- **Purchasing Recommendation and Comments:** Purchasing concurs with department and recommends approval of requested action. This procurement action meets the compliance requirements as outlined by the statutes.

The Tax Office and County Clerk recommend approval of Modification No. 28 which enhances the EZ-Tax and EZ-VOTE system. For the Tax Office this modification will enhance the data pages of the Travis County Tax Office website www.traviscountytax.org by 1) expanding the on-line partial pay agreement (OPA) to provide property owners with more information regarding their particular property. This will allow them to make better choices when applying for additional time to pay and give them detailed information regarding penalties and interest charged throughout the payment terms. In addition, if the particular property qualified for alternate payment provisions allowed by law, the system would automatically inform the property owner of various choices and specific details pertaining to that process. and 2) Expanding the current electronic tax statement (eBill) module to allow property owners who own more than one property to enroll multiple properties during the initial registration instead of having to complete the entire registration process for each property. The cost for this portion of the Mod is \$11,400.00.

The Travis County Clerk's Election Division is seeking to implement an enhancement to the EZVote ballot-by-mail module that will automate the process of creating an electronic ballot and emailing that ballot to military and overseas voters for all federal elections. With this modification the Clerk's Office we will be able to replace many of our manual procedures and instead, immediately and electronically send the UOCAVA (Uniformed and Overseas Citizens Absentee Voting Act) voter an email with a link to an individualized web page. This page will contain a uniquely serialized ballot specific to the voter (in accordance with Texas Election Code Chapter 52) along with

AGENDA REQUEST DEADLINE: All agenda requests and supporting materials must be submitted as a pdf to agenda@co.travis.tx.us by **Tuesdays at 5:00 p.m.** for the next week's meeting.

instructions and attachments for the return of the voted ballot. Private portals and digital signatures will ensure that his/her ballot is safely delivered and his/her anonymity protected. The voter will then be able to print and vote the ballot and return it by mail to the County. The cost for the County Clerk's portion of this Mod is \$19,950.00.

Modification 27, approved in Commissioners Court, June 25, 2013, was to modify the website payment module.

Modifications 25 and 26, approved in Commissioners Court, October 2, 2012 was to enhance EZ-Tax and EZ-Vote to allow electronic request for tax bills and to enhance the EZ-Vote System/County Clerk website for Election Night Reporting.

Modification 24, approved in Commissioners Court, March 13, 2012, was for additional licenses and enhancements to EZ-VIP and EZ-Vote.

Modification 23, approved in Commissioners Court, August 30, 2011, was for installation and setup services for Voter Registration Department.

Modification 22, approved in Commissioners Court, November 30, 2010, was for additional licenses for EZ-VIP.

Modification 21, approved in Commissioners Court, September 14, 2010, was to modify the EZ-Tax System for partial pay agreements.

Modification 20, approved in Commissioners Court July 13, 2010, was to upgrade the EZ-Tax System to a Browser Based Graphical Interface.

Modification 19, approved in Commissioners Court March 16, 2010, was to modify the contract to convert voter document images from a stand-alone server into the EZ-Vote system.

Modifications 14-18, were for modifications and enhancements approved during FY09.

Modifications 12-13, were for modifications and enhancements approved during FY08.

Modification 11, approved by the Purchasing Agent February 15, 2007, was to create a website for the County Clerk's Office similar in design to the one used by the Tax Office.

Modification 10, was approved in Commissioners Court December 20, 2005, was for programming changes to handle the increase in ballot styles simultaneously.

Modifications 8-9, were for modifications and enhancements approved during FY05.

Modifications 4-7, were for modifications and enhancements approved during FY04.

Modification 3, approved in Commissioners Court February 4, 2003, was for the maintenance renewal, an increase in user licenses and the addition of maintenance for the ITP software product.

Modification 2 was for the extension/renewal of the EZ-Vote maintenance of the EZ-Tax/EZ-Vote System.

Modification 1 amended the original contract for the Tax Office computer system.

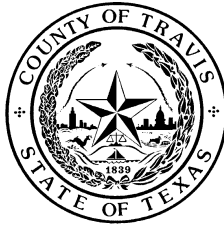
➤ **Contract Expenditures:** Within the last 12 months \$0.00 has been spent against this contract/requirement.

➤ **Contract Modification Information:**

Modification Amount: \$31,350.00
Modification Type: Enhancements
Modification Period: Beginning August 20, 2013.

➤ **Funding Information:**

- Shopping Cart Number: 1000039287 for \$11,400.00
- Funds Reservation Number: 30000676 for \$19,950.00
- Comments:



Bruce Elfant
TAX ASSESSOR-COLLECTOR
VOTER REGISTRAR

5501 Airport Blvd
AUSTIN, TX 78751
(512) 854-9473

Date: July 26, 2013
To: Lori Clyde, Purchasing Agent Assistant
From: Renea Deckard, Associate Deputy
**Subject: Quote 2724 On-Line Partial Pay Agreement (OPA) Identify Quarterly
Quote 2725 OPA Emphasize Penalty & Interest Charges
Quote 2726 eStatements Multiple Accounts**

In order to expand the Property Tax Data modules of the Tax Office website our office is requesting purchase orders to Easy Access Inc. for the following change orders:

<u>Change Order</u>	<u>Cost</u>	<u>Description</u>
2724	\$4,800.00	System identify accounts qualifying for over 65/disabled homestead for ¼ pay installment program
2725	\$3,600.00	OPA module to highlight: Penalty & Interest Charges
2726	<u>\$3,000.00</u>	Expand eStatements allowing for multiple accounts per application
Total Cost	\$11,400.00	

The funds are available in FY2013 Fund Center 1080030001 commitment item # 511870 (IT Consulting). Following is a more detail description:

1. Expansion of the on-line partial pay agreement (OPA) would provide property owners with more information regarding their particular property. This would allow one to make better choices when applying for additional time to pay. The expansion would give detail information regarding the penalties and interest charged throughout the payment terms. In addition, if the particular property qualified for alternate payment provisions allowed by law, the system would automatically inform the property owner of various choices and specific details pertaining to that process.
2. The expansion of the current electronic tax statement (eBill) module would allow property owners who own more than one property to enroll multiple properties during the initial registration. Currently one must complete the entire registration process for each property.

The items mentioned above will be components of the data pages of the Travis County Tax Office website www.traviscountytax.org. Attached are the change orders pertaining to the above mentioned items.



DANA DeBEAUVOIR
Travis County Clerk

Elections Division
P. O. Box 149325, Austin, TX 78714-9325
5501 Airport Boulevard, Austin, Texas 78751-1410
512-854-4996 (voice); 512-854-9075 (fax)
www.traviscountyelections.org

August 5, 2013

TO: Cyd Grimes, Purchasing Agent
 Lori Clyde, Purchasing Agent Assistant

FROM: Dana DeBeauvoir, County Clerk

RE: Request for EZVIP modification

The Travis County Clerk's Election Division is seeking to implement an enhancement to the EZVote ballot-by-mail module that will automate the process of creating an electronic ballot and emailing that ballot to military and overseas voters for all federal elections.

Travis County is continuously working to meet the challenges of serving our military and overseas voters to ensure they have every opportunity to participate in the election process. Timely and convenient access to the ballot is imperative to protecting these individuals right to vote. Therefore, our goals are to rapidly and efficiently provide these individuals a ballot, offer a convenient method of voting so ballots can be quickly returned, and give voters a means to track when their ballot has been received back to the Clerk's Office. The improvements we are requesting through this grant will further streamline the process and allow us to even more swiftly deliver ballots to these voters.

With this enhancement, we will be able to replace many of our manual procedures and instead, immediately and electronically send the UOCAVA (Uniformed and Overseas Citizens Absentee Voting Act) voter an email with a link to an individualized web page. This page will contain a uniquely serialized ballot specific to the voter (in accordance with Texas Election Code Chapter 52) along with instructions and attachments for the return of the voted ballot. Private portals and digital signatures will ensure that his/her ballot is safely delivered and his/her anonymity protected. The voter will then be able to print and vote the ballot and return it by mail to the County.

The Travis County Clerk Elections Division recommends moving forward with this enhancement. The cost for the modification is \$19,950. Funds are available in FY13 Funds Reservation 30000676, Commitment Item 510310.

Thank you for this consideration.