



## Travis County Commissioners Court Agenda Request

**Meeting Date:** September 25, 2012

**Prepared By/Phone Number:** David A. Salazar 854-4107

**Elected/Appointed Official/Dept. Head:** Sherri E. Fleming,  
County Executive for Health and Human Services and Veterans Service

**Commissioners Court Sponsor:** Judge Samuel T. Biscoe

### **AGENDA LANGUAGE:**

Consider and Take Appropriate Action to Execute a Memorandum of Understanding (MOU) with the Austin Free-Net to Place Computers in the Travis County's Health and Human Services and Veterans Service (HHS&VS) Community Centers, starting with Palm Square.

### **BACKGROUND/SUMMARY OF REQUEST AND ATTACHMENTS:**

The Texas Connects Coalition's Austin Free-Net operates several computer labs within Travis County funded through a grant under the American Recovery and Reinvestment Act's (ARRA) Broadband Technology Opportunities Program or BTOP. The Austin Free-Net computers will be a resource for clients seeking employment and other services to assist them in gaining self-sufficiency. Austin Free-Net will also provide a part-time program specialist to assist clients in their on-line endeavors. HHS&VS will provide safe, client accessible, space and client assistance when needed. HHS&VS will be responsible for providing client registration and usage data to Austin Free-Net.

### **STAFF RECOMMENDATIONS:**

Staff recommends approval of the proposed MOU granting Austin Free-Net the space to place its computers in Travis County's Community Centers for the benefit of County residents.

### **ISSUES AND OPPORTUNITIES:**

Additional computers in the Palm Square Center will allow more clients to have access to the online resources. Should computer resources prove

**AGENDA REQUEST DEADLINE:** All agenda requests and supporting materials must be submitted as a pdf to Cheryl Aker in the County Judge's office, [Cheryl.Aker@co.travis.tx.us](mailto:Cheryl.Aker@co.travis.tx.us) by **Tuesdays at 5:00 p.m.** for the next week's meeting.

successful, Austin Free-Net will expand the lab to the other County Community Centers. It is envisioned that expanded computer resources will aid unemployed or underemployed clients find work or other resources leading to a better quality of life.

**FISCAL IMPACT AND SOURCE OF FUNDING:**

Approval of this item will not increase the County Budget. Travis County Community Centers presently provide a small amount of space for computers and client assistance.

**REQUIRED AUTHORIZATIONS:**

Mary Etta Gerhardt, Assistant County Attorney

**AGENDA REQUEST DEADLINE:** All agenda requests and supporting materials must be submitted as a pdf to Cheryl Aker in the County Judge's office, [Cheryl.Aker@co.travis.tx.us](mailto:Cheryl.Aker@co.travis.tx.us) **by Tuesdays at 5:00 p.m.** for the next week's meeting.



**TRAVIS COUNTY HEALTH and HUMAN SERVICES  
and VETERANS SERVICE  
502 E. Highland Mall Blvd  
P. O. Box 1748  
Austin, Texas 78767**

**Sherri E. Fleming  
County Executive  
(512) 854-4100  
Fax (512) 854-4115**

**DATE:** September 10, 2012

**TO:** Members of the Commissioners Court

**FROM:** *Sherri E. Fleming*  
Sherri E. Fleming, County Executive for  
Health and Human Services and Veterans Service

**SUBJECT:** Memorandum of Understanding with Austin Free-Net of the Texas  
Connections Coalition for a client computer laboratory

**Proposed Motion:**

Consider and Take Appropriate Action to Execute a Memorandum of Understanding (MOU) with the Austin Free-Net to Place Computers in the Travis County's Health and Human Services and Veterans Service (HHS&VS) Community Centers, starting with Palm Square.

**Summary and Staff Recommendations:**

The Austin Free-Net computers will be a resource for clients seeking employment and other services to assist them in gaining self-sufficiency. Austin Free-Net will also provide a part time program specialist to assist clients in their on-line endeavors. HHSVS will provide safe, client accessible, space and client assistance when needed. HHSVS will be responsible for providing client registration and usage data to Austin Free-Net.

**Budgetary and Fiscal Impact:**

The only fiscal impact to HHSVS is providing space for the laboratory and client assistance. This is a service that is presently provided in the Community Centers, just on a smaller scale.

**Issues and Opportunities:**

Additional computers in the Palm Square Center will allow more clients to have access to the on-line resources that they need. If computer resources are available, Austin Free-Net will expand the lab to the other Community Centers. Expanded computer resources will, hopefully, help more unemployed or under employed clients to find work or other resources that will help them have a better quality of life.

**Background:**

The Texas Connects Coalition's Austin Free-Net operates several computer labs within Travis County via an ARRA BTOP grant.



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Austin Free-Net • 2209 Rosewood Avenue • Austin, TX 78702 • (512) 236-8225

Attn: Jim Lehrman

Health & Human Services

Palm Square Comm. Center

100 N. Hwy 35 #1000

Austin TX 78701

Dear Jim Lehrmann,

Please find enclosed the Memorandum of Understanding and Attachments A, B, & C. Please note that the final language includes logo, etc. and the same content.

We would like to request that you please mail one signed original at your earliest convenience to us at the address listed above. Thank you so much!

Sincerely,

A handwritten signature in blue ink that reads "Juanita Budd".

Juanita Budd

Executive Director





## MOU Site Specific Scope of Work ADDENDUM A

The MOU Site Specific Scope of Work is an Addendum to the MOU Operating Agreement between Austin Free-Net (*Technology Partner*) and Travis County Health and Human Services (Responsible Organization) signed on September 10, 2012. The MOU Scope of Work outlines the detailed responsibilities of both organizations and sets forth project metrics for the Texas Connects Coalition (TxC2) project as a part of the ARRA BTOP grant #48-42-B10557.

By signing this agreement, both organizations agree to strive for excellence in their work together and work diligently to achieve TxC2 project metrics.

### **Technology Partner and TxC2 will:**

Provide equipment, software, and personnel as detailed below to the Responsible Organization for the Public Computer Center (**see ATTACHMENT A**).

- Ensure that surge protection is installed so that components run in a safe manner.
- Provide a technology partner/TxC2 Program Specialist as needed or as funding permits during the grant period, which ends approximately August 31, 2012.
- Provide a Computer Lab Manual including, at minimum: a copy of this agreement, technology partner contacts, troubleshooting tips, training materials/software (if needed) and helpful forms.
- Provide training for Site Partner staff and volunteers in basic troubleshooting of the equipment, software, and Internet connection.
- Serve as project manager and fiscal agent for the project.
- Submit required federal project reports.
- List Responsible Organization as a partner on the technology partner web site.
- Actively and enthusiastically work toward sustainability of the computer lab and community technology projects at this site.

\_\_\_\_\_  
*Initials of Technology Partner*

\_\_\_\_\_  
*Initials of Public Computer Center/Responsible Organization*

**Responsible Organization/Public Computer Center site location will:**

- **Work with Technology Partner to set goals for the project in the categories specified in ATTACHMENT B.**
- Collect and report monthly data with support from technology partner Program Specialist. **This is the most important responsibility for the PCC Site Partner in this agreement.** Failure to provide this report will result in the withdrawal of resources by the technology partner and TXC2.

A form will be available with fill-in-the-blank functionality by email delivered monthly to the contact at the Site Partner/Responsible Organization noted above requiring the following information:

- Open/public lab schedules
- Total # of users each week at the public computer center site (sign-in sheets may be required until usage tracking software provided, tested and working)
- Name and # of classes using at the public computer center site, if any
- Class participants – including demographics, progress and topics presented
- Volunteer hours, if any – documented on volunteer sign-in sheets
- Success stories

This data is required for reports to funders who support the technology partners' services to the community. The information also enables the technology partner to include your site in grant-writing and fundraising efforts.

Reports will be submitted monthly in a format provided by TXC2. If the information is not provided by the monthly due date (5<sup>th</sup> business day of following month), the contact at the Site Partner/Responsible Organization will receive one reminder email or call. If no information or explanation is received after the reminder, the technology partner/TXC2 will begin the process to withdraw all federally funded resources from the project.

- Provide and document other in-kind and/or cash contributions to the project, such as Site Partner space and staff time (included in ATTACHMENT B).
- Participate in surveys and other evaluation activities as required by the project;
- Ensure that Site staff, volunteers and computer users in the lab receive an overview of the basic lab usage rules:
  - No food or drink at the computers.
  - **Do not reconfigure the technology partner computers or load unauthorized programs** unless specified in the Special Conditions section or authorized by technology partner's technical services manager.
  - Make no copies of any copyrighted software unless instructed by technology partner for backup purposes.
  - Take care to protect the technology partner or TXC2 equipment from theft and/or damage.
- Provide outreach activities to constituents about the availability of equipment for public use, to include such activities as inclusion in newsletters, posters and signage, and other information activities.

- Participate in partner meetings every other month, or as deemed necessary for the efficient operation of the project.
- Establish times and formats for on-site training by the technology partner and/or by the Site Partner/Responsible Organization for location staff.
- Provide open access to the computers without charge for a minimum of four hours/week.
- Maintain a Site that is welcoming, respectful, accessible, clean, and open at convenient times for users.
- Provide an on-site staff person, volunteer, or responsible individual during lab open hours.
- Provide access to technology partner staff and/or volunteers as needed for technical assistance.
- Display technology partner, TXC2 and BroadbandUSA signage near the computers.
- Actively and enthusiastically work toward sustainability of the computer lab and community technology projects at this Site.



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Initials of Technology Partner

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Initials of Public Computer Center/Responsible Organization

**Responsible Organization.** The Responsible Organization/Site Partner under this Agreement is Travis County, Texas, with services being provided through Travis County Health, Human Services and Veterans Services according to the terms of this Agreement, including Attachment C.”

Special Conditions:

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Initials of Technology Partner

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Initials of Public Computer Center/Responsible Organization



## MOU Site Specific Scope of Work

### ATTACHMENT A

Equipment, Software, and Personnel to be provided by Technology Partner  
to Responsible Organization.

#### Computers:

Equipment	Quantity
Desktop Workstations (Core i3 540 / 3.06 GHz - RAM 3 GB - HDD 160 GB - DVD±RW - HD Graphics - Gigabit Ethernet - 802.11b/g/n Wireless - 20" Widescreen Monitor)	5
Monochrome LaserJet Printer (wired network capable, business class)	0
Surge Protection	1
Head sets	0
Router (Wireless, Hardwired as needed)	1
Projector (LED for classroom use)	0

Accessibility Equipment (as appropriate)*	Quantity
Desktop Workstations (Core i3 540 / 3.06 GHz - RAM 3 GB - HDD 160 GB - DVD±RW - HD Graphics - Gigabit Ethernet - 802.11b/g/n Wireless - 24" Widescreen Monitor)	0
Head sets	0
Keyboard	0
Mouse	0
Optical enhancers	0
Adjustable height desk (with adjustable keyboard tray)	0
Other (specify):	0

#### Software:

Workstations will include at minimum:

Microsoft Windows 7 (32-bit)	Microsoft Office 2007
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They may also include the following software or software similar to:

MS Security Essentials Anti-Virus	Internet Explorer
Mozilla Firefox	Picassa 3
QuickTime	Java
Acrobat Reader	Shockwave
Flash	.Net 1.x & 3.x
Primo PDF	Drive vaccine
Putty	HDI
HijackThis	Cclean
Yusadge	

Expected Equipment Availability Date: 9-10-2012

**Staff/Personnel:**

Number of Staff/Personnel to be <b>Provided</b> by <b>Technology Partner to Site:</b> ( Train the Trainer Model)	# of Persons: <u>.05</u>	# of Hours: <u>3</u> per <u>week</u>
Estimated Start Date: September 10, 2012		



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*Initials of Technology Partner*

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*Initials of Public Computer Center/Responsible Organization*

**MOU Site Specific Scope of Work**

**ATTACHMENT B  
Project Baseline Metrics**

Site Name	Palm Square Community Center
Organization	Travis County Health and Human Services
(N)ew or (I)mproved	Improved
Initial Active Date (Date that site agrees to join project and count match):	June 15 , 2012
Enhanced Operation Active Date (Date that all BTOP equipment is installed and operational):	
BTOP Grant Project End Date:	8/31/2013

	<b>SITE METRICS</b>	<b>Results of Site Visit</b>	<b>Actual Planned Commitment</b>	<b>Notes</b>
	<b><i>SECTION I PCC BROADBAND Workstations/CONNECTIVITY</i></b>			
1	Number of Broadband Workstations Available (CURRENT)	1	6	# computers in lab now.
2	Number of Broadband Workstations to be Replaced (PROPOSED)	0	0	# computers to be replaced with BTOP.
3	Number of Broadband Workstations to be Added (PROPOSED)	5	5	# new computers to be added with BTOP.
4	Number of Broadband Workstations Available (PROPOSED)	6	6	Total of all computers at end of project.

	<b>SITE METRICS</b>	<b>Results of Site Visit</b>	<b>Actual Planned Commitment</b>	<b>Notes</b>
5	Workstations for people with disabilities	0	0	If needed or desired by site, special workstation with screen reader, magnifier, special keyboard, special software for hearing impaired, etc.
6	Facility Broadband Connection Speed (MBps)			Speed of internet service. Will internet speed be increased? If so, what will it be?
	<b>SECTION II PCC HOURS OF OPERATION &amp; USAGE</b>			
7	Average Hours Open to Public Per 120-hour Business Week	35	35	Lab's open hours during the weekdays.
8	Average Hours Open to Public Per 48-hour Weekend	0	0	Lab's open hours during weekends.
9	# persons served per 120-hour business week	10	50	
10	# persons served per 48-hour weekend	0	0	
11	TOTAL # persons served per week	50	50	
	<b>SECTION III TRAINING AND OUTREACH PROGRAMS</b>			
12	Training Program - classes offered	0	0	
13	Number of People Trained per week	0	0	
14	Number of hours of Scheduled training per week	0	0	

	<b>SITE METRICS</b>	<b>Results of site visit</b>	<b>Actual Planned Commitment</b>	<b>Notes</b>
	<b>SECTION IV: MATCH ITEMS FOR SITES</b>			
15	Personnel: Site supervision hours for duration of project	0	3	Minimum of 3 Hours per week.

16	In-Kind IT service hours for duration of project (paid or volunteer)		3	Number of Hours of IT Services (paid or volunteer) per month.
17	Other: Broadband Connection for duration of project (dollar amount)			Existing internet to lab furnished by site partner. Dollar amount spent per month (or estimated value).
18	Other: Square Feet of Computer Center Space for Public Internet Access			Square feet utilized for computer workstations and training.
	NOTES:			



\_\_\_\_\_ *Initials of Technology Partner*

\_\_\_\_\_ *Initials of Public Computer Center/Responsible Organization*



## ATTACHMENT C

### **1.0 Definitions.**

The following words are defined as follows as used in this Agreement:

- 1.1 Austin Free-Net – Texas Connects Coalition (TXC2) TECHNOLOGY PARTNER; party to this Agreement and cooperating partner of TXC2 project.
- 1.2 BTOP – Broadband Technology Opportunities Program supporting activities under the GRANT.
- 1.3 Grant – funding provided through the US Department of Commerce and the American Recovery and Reinvestment Act (ARRA) for activities and services provided under this Agreement.
- 1.4 Palm Square Community Center – Travis County TCHHSVS location at which Agreement activities will be provided, functioning as the PUBLIC COMMUNITY CENTER SITE PARTNER (CENTER).
- 1.5 TFA – Technology For All – GRANTEE receiving funding under the GRANT; cooperating partner of the TXC2 project.
- 1.6 TXC2 – Texas Connects Coalition – created by TFA to coordinate GRANT activities; comprised of Austin Free-Net, MAIN and TFA.
- 1.7 Travis County (County) – Governmental entity entering into this Agreement (COUNTY); functioning as the Responsible Organization and Site Partner.
- 1.8 Travis County through Travis County Health, Human Services and Veterans Services (TCHHSVS) – department of COUNTY through which activities of this Agreement will be provided.

### **2.0 Additional Terms**

- 2.1 Equipment.** Limitations to equipment of Responsible Organization includes only that equipment purchased with Grant funds. Other equipment of the Responsible Organization at the Site is not limited as to use.
- 2.2 Signage.** All signage must be approved by the Responsible Organization prior to display.
- 2.3 No Authority to Bind.** TXC2 has no authority to enter into contracts or agreements on the Responsible Organizations behalf.
- 2.4 Change in Law.** If Federal or State laws, regulations or other requirements (including terms of the Grant) are amended or judicially interpreted so that either Party cannot reasonably fulfill this Agreement, and the Parties cannot agree to an amendment that would enable substantial continuation of the Agreement, the Parties will be discharged from any further obligations under this Agreement upon ten (10) business days written notice.

**2.5 Sovereign Immunity.** It is expressly understood and agreed by all Parties that, neither the execution of this Agreement, nor any conduct of any representative of the Responsible Organization relating to this Agreement, shall be considered to waive, nor shall it be deemed to have waived, any immunity or defense that would otherwise be available to it against claims arising in the exercise of its governmental powers and functions, nor shall it be considered a waiver of sovereign immunity to suit.

**2.6 Law and Venue.** This Agreement is governed by the laws of the State of Texas and all obligations under this Agreement shall be performable in the City of Austin, Texas or in Travis County, Texas. It is expressly understood that any lawsuit, litigation, or dispute arising out of or relating to this Agreement will take place in Travis County and the City of Austin.

**2.7 Independent Contractor.** The Parties expressly agree that both Parties are independent contractors and assume all of the rights, obligations and liabilities applicable to that Party as an independent contractor. No employee of either Party shall be considered an employee of the other Party or gain any rights against the other Party pursuant to that Party's personnel policies. The relationship of the Parties under this Agreement is not and shall not be construed or interpreted to be a partnership, joint venture or agency. Neither Party shall have the authority to make any statements, representations or commitments of any kind, or to take any action which shall be binding on the other Party or which shall hold itself out to be binding on the other Party.

**2.8 Federal, State and Local Laws.** Both Parties shall provide all services and activities performed under the terms of this Agreement in compliance with the Constitutions of the United States and Texas and with all applicable federal, state, and local orders, laws, regulations, rules, policies, and certifications governing any activities undertaken during the performance of this Agreement and governing the Parties' general conduct of business.



**Austin Free-Net**  
*TXC2 Technology Partner*

Authorized Representative: Juanita Budd
Designated Contact: Juanita Budd
Address Line1: 2209 Rosewood Ave.
Line 2:
City: Austin                      State: TX
Zip 78702
Phone: 512-236-8225x21 or X 10 Fax: 512-320-8240
Email: <a href="mailto:Juanita.budd@austinfreenet.net">Juanita.budd@austinfreenet.net</a>

**Points of Agreement**

**Equipment.** All equipment placed at this site by the technology partner as a partner in the TXC2 project remains the property of the Federal government and will remain at the specified site for the duration of the agreement. All equipment placed at this site by the Responsible Organization remains the property of that organization. The equipment owner will maintain specific inventories. The equipment is intended solely for public use, and is to be made available to the public (or clients) on a regular and frequent basis. This equipment may not for any reason be used as the Responsible Organization's staff machines, administrative or office use.

**Reporting.** At the beginning of each month, the technology partner will email the authorized representative of the Responsible Organization for information on activities involving the computers. The Responsible Organization will work with Technology Partner staff to respond to this request for information by the fifth business day of the following month.

**Public Relations.** The TXC2 Technology Partner, the Grantee and the Responsible Organization agree to recognize each party's contributions in media coverage, if any, of the site partner's public computer center. All signage, as a requirement of the Broadband Technology Opportunities Program and TXC2, must display appropriate logos.

**Termination.** If at any time either party wishes to terminate this agreement, 30 days notice will be given in writing to the other party. Termination can be unilateral and without justification; the

requirement is that notice be provided. Notice will be addressed to the signatory of this agreement. In the case of termination, all equipment will be returned to TXC2.

**Limits of Liability.** In connection with this Memorandum of Understanding, neither the Technology Partner, the Grantee, or the Responsible Organization, nor their affiliates, officers, directors, employees, contractors, suppliers, attorney or volunteers will be liable for any direct or indirect damages, including without limitation, lost revenue, lost savings, or any incidental, special, or other economic consequential damages, even if the other Party or parties are informed of the possibility of such damages.

**No Authority to Bind TXC2 Technology Partner.** The Responsible Organization has no authority to enter into contracts or agreements on TXC2 Grantee or Technology Partner's behalf.

**Modification.** No change, modification or waiver of any term of this Agreement shall be valid unless it is in writing and signed by both TXC2 Technology Partner and the Responsible Organization.

**Assignment.** This Agreement may not be assigned, transferred, or conveyed by the Responsible Organization, by operation of law, through a transfer of assets in the Responsible Organization or otherwise, without the TXC2 Technology Partner's prior written consent, which consent may be withheld by the TXC2 Technology Partner in the TXC2 Technology Partner's sole discretion, for any reason or for no reason.

**Scope of Work.** Specific provisions and expected outcomes of the agreement between Technology Partner and Public Computer Center/Responsible Organization are listed in the attached "**MOU Site Specific Scope of Work**" document (**Addendum A**). This document will include information on the agreed upon amount of equipment to be delivered to the Public Computer Center as well as baseline requirements for the average number of users per week at the Center, cumulative number of training classes held, cumulative number of users trained and other metrics.

**Authorized Signatures.** By signing and executing this Agreement we acknowledge our authority to bind the parties hereto and any claims to the contrary are waived. In addition, we agree to abide by this agreement and, in the event of disagreement, discuss the matter with each other with the common goal of resolving our differences.

**Responsible Organization.** The Responsible Organization/Site Partner under this Agreement is Travis County, Texas, with services being provided through Travis County Health, Human Services and Veterans Services according to the terms of this Agreement, including Attachment C."

Effective Period: September 10, 2012 – August 31, 2013

  
\_\_\_\_\_  
Signature of authorized  
TXC2 Technology Partner Representative

  
\_\_\_\_\_  
Date



Juanita Budd

Executive Director

Printed Name

Title

Because the BTOP grant is federal funding, we acknowledge that our organization cannot use certain other federally federal funded equipment, space or services as match. If your organization has any federally funded programs, please list them below or as an attachment to this document.

My signature below acknowledges that the Responsible Organization does not have a conflicting agreement with any other organization, government agency, or funder to the best of our knowledge. If our organization explores BTOP funding or other federal funding on its own or with another partner in the next two years, we will notify the Technology Partner and the Grantee of the Texas Connects Coalition immediately.

Signature of authorized  
Responsible Organization Representative

Date

Samuel T. Biscoe  
Printed Name

Travis County Judge  
Title

## ATTACHMENT A



# BROADBANDUSA

## CONNECTING AMERICA'S COMMUNITIES

**TEXAS**  
**CONNECTS**  
**COALITION**

[www.txc2.org](http://www.txc2.org)



The Texas Connects Coalition, a partnership created by Technology For All (TFA) in collaboration with Austin Free-Net and the Metropolitan Austin Interactive Network, was recently awarded a \$9.6 million grant from the U. S. Department of Commerce Broadband Technology Opportunities Program (BTOP).

Through the BTOP grant TXC2 will enhance 70 public computer centers across Texas and provide computer access, technical support, digital literacy, workforce development, and other services to low-income and vulnerable populations. The centers are located across southwest Texas, Houston, Austin, San Antonio, Duval

County, and several small rural communities in the Texas Brazos Valley.

Centers will be located in both urban and rural areas of Texas at libraries, workforce development centers, public housing facilities, and other community locations. TXC2 will use this project to lay the groundwork for a future statewide broadband access program.

The Texas Connects Coalition will:

- Deploy approximately 500 new workstations and upgrade 780 more computers in approximately 70 computer centers—eight of which will be entirely new.
- Increase public access to computer centers by up to 530 hours per week and accommodate an estimated 17,000 additional weekly users.
- Train as many as 6,000 Texans with up to 73,000 hours of teacher-led training annually over the 27-month life of the grant.

Austin Free-Net's goals are to:

- Install nearly 100 new computers and upgrade software at 15 community sites
- Hire full and part-time lab monitors and trainers to increase hours and learning opportunities at public computer labs

**austinfree.net**  
ACCESS IS POWER



**Austin Free-Net (AFN)** is a 501(c)(3) nonprofit organization focused on providing technology training and access for the community, fostering skills that enable people to succeed in the digital age. AFN computer labs are open to all; our focus is on underserved communities. The knowledge we offer helps people obtain jobs, improve their lives and participate as active citizens.

AFN's office is located at 2209 Rosewood Avenue, Austin Texas 78702; phone: 512.236.8225. For more see [www.austinfree.net](http://www.austinfree.net) .

**technologyforall**

**Technology For All (TFA)** is a 501(c)(3) nonprofit organization focused on empowering low-income and under-resourced communities through the tools of technology. In the Houston area, Technology For All has helped create and develop over 180 community technology centers (CTCs) in collaboration with community-based organizations across the region. Since 1997, TFA has also provided supportive services with public computer center sites and community technology organizations in 56 U.S. cities.

TFA's offices are located in Houston's East End at 2220 Broadway, Houston, Texas 77012; phone: 713-454-6400. For more see [www.techforall.org](http://www.techforall.org) .